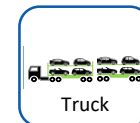
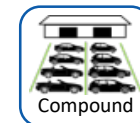
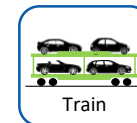




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# Health & Safety Working Group

Steve Thomas  
Toyota Motor Europe

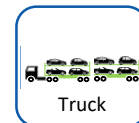
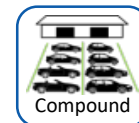
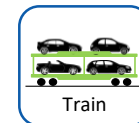




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# Quality Assurance Working Group

René Eisbrich  
Lagermax



# Quality Assurance WG

- Continuation of the former Quality Working Group
- Main responsibility = updating the ECG Operations Quality Manual (OQM)



## Operations Quality Manual



Truck



Ship



Compound



Train



Barge

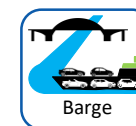
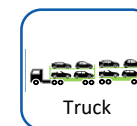
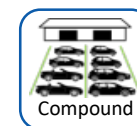
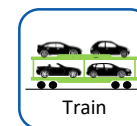


Version 7  
January 2017



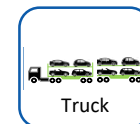
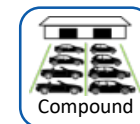
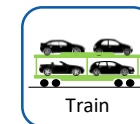
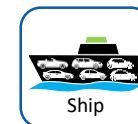
# Quality Assurance WG

- Structure:
  - Changed in September 2018
  - Limited number of attendees (~20 people)
  - 1 person per company
  - 4 meetings per year instead of the former 3 (2 webinars + 2 F2F)
- Last meeting: 14 March 2019



# Topics covered

- e-damage reports – a joint sub-group was created with the DWG, led by Grimaldi Group
- Handling of Alternative Fuel Vehicles – a project group was established with the leadership of WWS
- Discussion on a leaflet on handling requirements, using pictos – H&S WG already covers this topic



# Quality Assurance WG

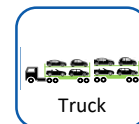
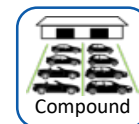
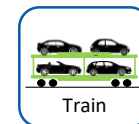
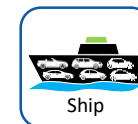


## Goals:

- AFV chapter to be updated
- **OQM version 8 to be published in Autumn 2019**
- Translations to 10 languages will follow afterwards
- Re-engage with VDA re. OQM in order to have 'industry standards'

**VDA**

Verband der  
Automobilindustrie

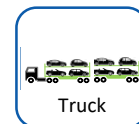
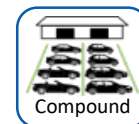
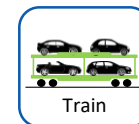


# Quality Assurance WG



## Future Priorities:

1. Analyse inspection procedures (factory/dealer)
2. Loose items
3. Damage classification

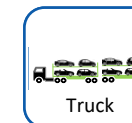
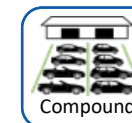
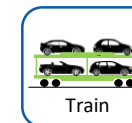




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# Management Systems Working Group

René Eisbrich  
Lagermax

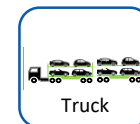
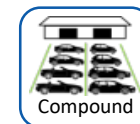
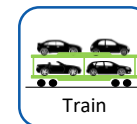




# Management Systems WG



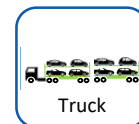
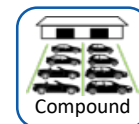
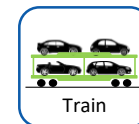
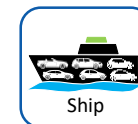
- Initial focus on audit and management tools, standardisation tools (ISO), continuous improvement
  - e.g. vessel audits, truck audits
  - Possibility to create a standard industry audit tool
- A meeting was organised in every quarter
- Limited number of participants: 15 people max.
- 5 quarterly meetings so far



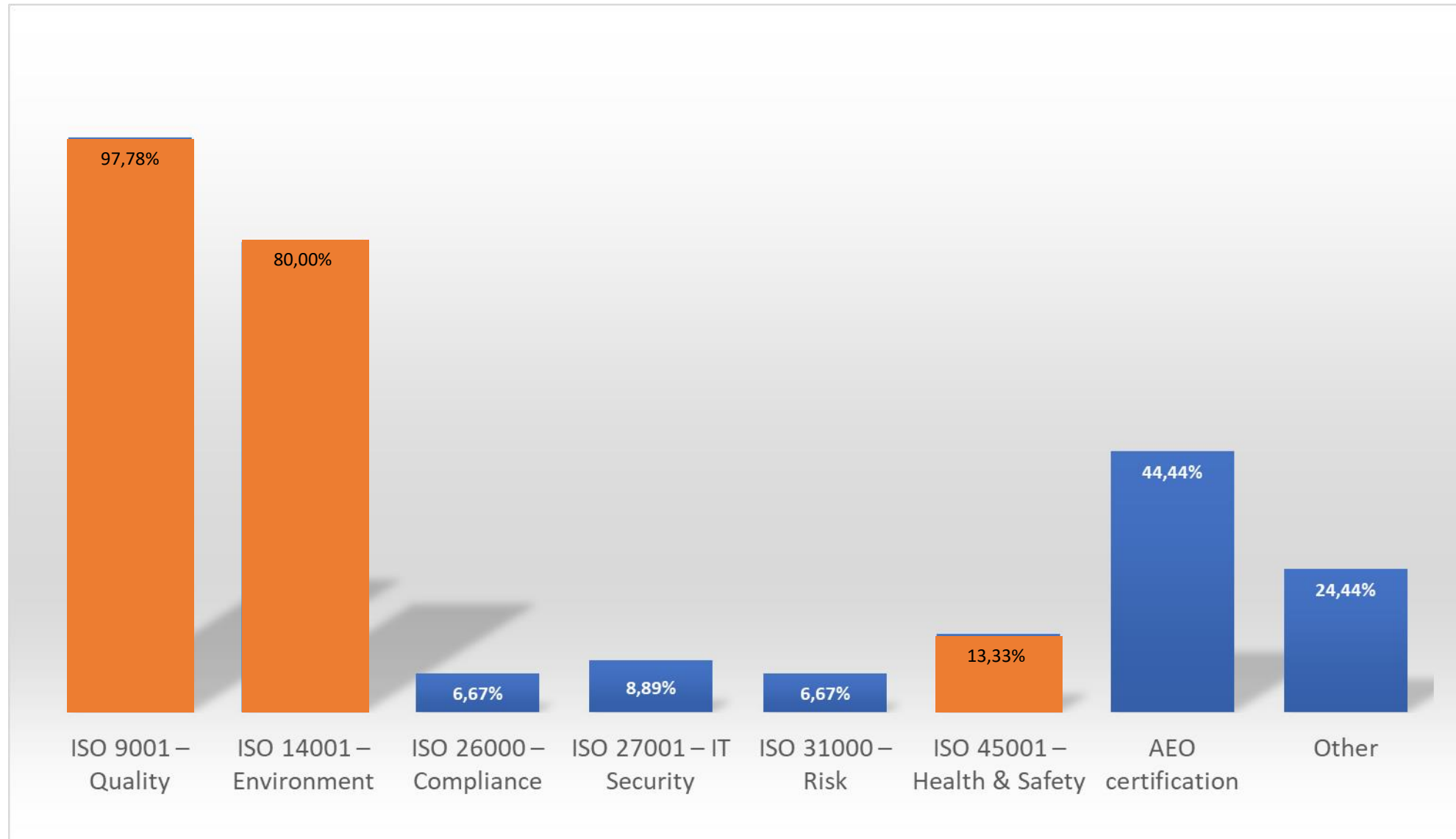
# Survey on ISO standards



- Survey conducted among ECG members on ISO standard
  - December – January
  - 48 companies replied
  - Quality, Environmental and AEO certifications are the most common
  - Majority of companies use an integrated management system
  - ISO 45001 on H&S is a new standard now being adopted by ECG members



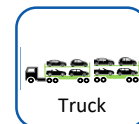
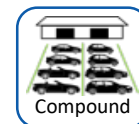
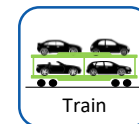
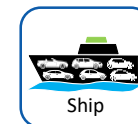
# Which management system standards do you apply in your company?



# ISO 45001 – Occupational Health & Safety



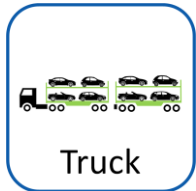
- Bureau Veritas presented on the Health & Safety standard at the last meeting
- Due to the interest from ECG members they will present on the benefits of this standard at the Spring Congress tomorrow
- Question arose if members need a targeted training on this standard?



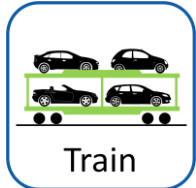
# Audit recommendations



- The WG was also working on audit recommendations for:



Truck



Train



Ship



Barge

- Truck audits – H&S WG will give its feedback

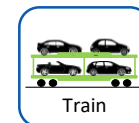
- Rail audits

- Vessel audits

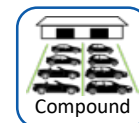
- Barge audit will also be worked on based on the vessel audit



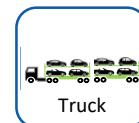
Ship



Train



Compound



Truck

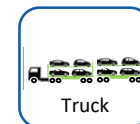
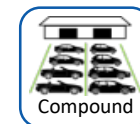
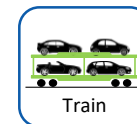


Barge

# Management Systems WG - Next steps



- On 11 April, the members of the WG decided
  - to finalise their work on the truck, rail and vessel audits
  - to survey the membership if they need dedicated training on ISO 45001 (Health & Safety)
    - ask membership at the General Assembly
  - to wind up the meetings as of July 2019 until there is a necessity to convene the WG again





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**Thank you for your attention!**

**Any questions?**

